A Buyer's Guide to Restaurant POS System

[Free Comparison Tool]

Are you facing these troubles in your restaurant management **?**

- To and fro in online and in-house orders
- Complex billing
- Can't track real-time inventory usage
- Mismanaged staff and shifts

Then, it is right time to get a restaurant POS software for your business.

AND

If you're already using a restaurant POS system, then you should consider changing it.

But, how to find the **RIGHT** one?

How to find the right restaurant POS **?**

Don't get confused by a bunch of other restaurant software.

Remember, popular is not RIGHT. Even expensive is not RIGHT.

Rather, the one that meets all your requirements is RIGHT.

This buyer's guide will help you find the right restaurant POS.

How to use this guide ?

1. List down your requirements
2. Try different restaurant POS systems
3. Compare their features using this buyer's guide
4. Based on comparison, evaluate the restaurant POS that fits your needs.

Choose nothing but the BEST. The RIGHT.

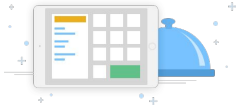A Buyer's Guide to Restaurant POS System

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eZee

Here's a comprehensive checklist to consider before selecting a **restaurant software.**

Category	Benefits	eZee Optimus	Other Vendor
RapidServe: Restaurant order taking mobile app	Does the restaurant system come with a **FREE waiter app**?	**Yes** RapidServe 📱🍎	
	Does the app let you **take and manage the orders** without an internet connection?	**Yes** With the offline mode	
	Does your app enable let's you **record** your **customers' preparation remarks**?	**Yes**	
	Can you/your waiters perform basic **order and menu operations** (generating KOTs, bills and settling them) **through the app?**	**Yes**	
	Do you get a **special report manager report** indicating total revenue earned, peak hours and days, total sales and so on?	**Yes** Live dashboard	
	Does the app let you **offer discounts** and **add extra charges** on the bill?	**Yes**	

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Inventory and stock management	Can you track **live-status of your inventory items** and their stock levels?	**Yes**	
	Can you **maintain the recipes** of all your menu items with the exact ingredients to **control inventory wastage**?	**Yes**	
	Can you **manage usage of inventory items** with different purchase and consumption units?	**Yes**	
	Does your software let you set a **minimum and maximum stock level** of inventory items to save you from last minute **inventory shortages**?	**Yes**	
	Does your restaurant software **generate a list of inventory items** to be purchased?	**Yes** **With market list**	
	Can you **store** all your **vendor details** at one place?	**Yes** **Vendor management**	
	Are you able to **compare the rates from the different vendors** before making the purchase order?	**Yes**	
	Can you **practice purchase management (Indent creation, approval, purchase order generation)** in the system?	**Yes**	
	Can you **generate Goods Receipt Note (GRN)** after receiving the ordered inventory items?	**Yes**	

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Menu Management	Can you **set up and manage as many menus** as you need in the restaurant POS system?	**Yes**	
	Can you **change the rate plans** with a **single click**?	**Yes**	
	Can you **categorize** your wide range of **menu items** into groups and subgroups (as per cuisines or courses)?	**Yes**	
	Can you manage different **menu items' rates as per different areas/floors** of your restaurant?	**Yes**	
	Does your system let you **set up and manage the modifiers** along with the menu items?	**Yes**	
	Can you present your menu in an **attractive graphical layouts**?	**Yes**	
Order Management	Can you efficiently **handle your dine-in orders**?	**Yes**	
	Can you **manage your take-away orders** from your restaurant POS system?	**Yes**	
	If you are a hotel's in-house restaurant, are you able to **post room service** and **dine-in charges** directly to the **respective folios**?	**Yes** It is integrated with the hotel software	

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Order Management	Does your restaurant software let you **manage the complimentary orders**?	**Yes**	
	Can you **set up and manage the visibility of session-wise orders** (morning, afternoon or evening)?	**Yes**	
	Are you able to **record food preparation remarks** while taking orders?	**Yes**	
	Do you get a **quick overview** of all the **daily orders and sales** in the restaurant software?	**Yes** Intuitive Dashboard	
	Can you **hold the ordered items** and serve them when your guests want?	**Yes**	
	Can you generate **kitchen order tickets (KOT)** for orders instantly?	**Yes** You can also generate custom-language KOTs.	
	Is your system integrated with **kitchen display system (KDS)**?	**Coming soon**	
	Does your restaurant software let you **take the customized orders at runtime**?	**Yes**	

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Billing and payments	Do you get a provision to **provide guest check** to your customers before proceeding with the final bill?	**Yes**	
	Does your software let you **generate e-bills** and send them **via email and SMS**?	**Yes**	
	How quickly can you **settle the bills**?	**In 2 clicks**	
	Does your restaurant software let you **split the bills**?	**Yes** Person wise, order wise or whichever way your guests demand	
	Can you **configure your tax slabs** in the software and manage your **menu rates (inclusive/exclusive of tax)** accordingly?	**Yes**	
	Does your software let you **add extra charges** while setting orders?	**Yes**	
	Can you **set up discounts** and **manage their validity** in your restaurant management software?	**Yes**	
	Does your system have a **provision to offer open discounts**?	**Yes**	
	Does your restaurant software let you **track the business sources**?	**Yes**	

Category	Benefits	eZee Optimus	Other Vendor
Billing and payments	Are you able to manage your **restaurant expenses** from the software?	**Yes**	
	Can you maintain **company accounts, rates** and **credit limits** in the system?	**Yes**	
	Can you **offer different modes of paymen**t to your customers?	**Yes** Cash, Credit card, Debit card and net banking	
	Does your restaurant software **calculate tips** and give you **regular reports**?	**Yes**	
	Can you **add your logo** in the **bills and emails** generated from the system?	**Yes**	
Table Management	Can you configure the **table arrangement** in your **restaurant's different areas**?	**Yes**	
	Can you get a **live status of all your tables** and observe the table turnover time (TTT) from your system?	**Yes**	
	Does your restaurant software let you **assign servers to different tables**?	**Yes**	
	Can you **transfer orders** among different tables in one click?	**Yes**	
	Does your restaurant software let you **define purpose** (viz. corporate meeting, or birthday celebration) **of your customer's visit**?	**Yes**	

Category	Benefits	eZee Optimus	Other Vendor
Shift Management	Does your restaurant management system let you **manage your staff's shifts**?	Yes	
	Can you **monitor** each and every **transaction of different shifts**?	Yes	
	Do you get an accurate **opening and closing balance with currency denomination** after each shift?	Yes	
Delivery Management	Does your restaurant software let you **manage delivery orders**?	Yes	
	Can you **assign drivers** to your delivery orders, **monitor their time** and track the entire route?	Yes	
	Do your customers **get status update of delivery orders** on their mobile phones from the system?	Yes	
Restaurant Chain Management	Can you **configure different outlets** of your restaurant chain in the system?	Yes	
	Does your restaurant POS software let you **centrally manage different outlets** of the restaurant chain?	Yes	
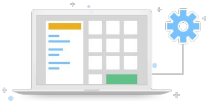
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Restaurant Chain Management	Can you create users and **control their access as per the outlets**?	**Yes**	
	Are you able to perform **day close of all your outlets** together?	**Yes**	
	From your restaurant software, can you **monitor the stock transfer among outlets**?	**Yes**	
Day Close	Can you perform **quick day close** from the system?	**Yes** 2 steps	
	During the day close, do you get an **overview of total sales, profits, and expenses**?	**Yes**	
	Can you get **alerts** about the **pending payments**?	**Yes**	
	Does your restaurant software have a provision of **enabling and disabling day close**?	**Yes**	
	Are concerned **authorities notified about day close** and **sent daily reports** from the system after the day close is performed?	**Yes**	

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Customer Engagement	Can you record all the **customers' details** and **their preferences** in the system?	**Yes**	
	Can you **generate bills** in your **customers' preferred language and currency**?	**Yes**	
	Can you provide **contactless restaurant services** to your customers?	**Yes** In-room and Dine in	
	Can you **inform your customers** about **ongoing deals and offers** from the restaurant POS?	**Yes** Via SMS and Email	
Restaurant Reports	Can you **design reports as you want** in your restaurant POS software?	**Yes** It comes with a custom report generator	
	Can you get **insights into your daily sales, purchase, expenses**, and other important aspects of your business?	**Yes** Through a wide range of reports	
	Are you able to manage and **generate waiter's commission reports** from your system?	**Yes**	
	Do you get your property's **inventory consumption reports** in the software?	**Yes**	

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Restaurant Reports	Does your restaurant POS let you **monitor the receivables from the company accounts** through reports?	**Yes**	
	Do you get a **consolidated report** of all your **restaurant outlets**?	**Yes**	
Data security and stability	Can you **define the roles as per the designation** and **grant them privileges** accordingly?	**Yes**	
	Can you monitor every activity such as **voided orders, canceled orders**, and so on?	**Yes** Through audit logs	
	Does the system **lock the transactions to avoid operation overlap** between multiple users?	**Yes** With the PIN login	
	What is the **server uptime guarantee**?	**99.99%**	
Accessibility	Do you have **anytime, anywhere access** of the restaurant POS?	**Yes** Since it's a cloud-based	
	Can you **restrict the software access** to limited machines**?**	**Yes** IP-based access	
	Are your operations affected **without internet connection**?	**No** Works in offline mode too	

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User Experience	Are you able to **use** the system **in your language**?	**Yes**	
	Can multiple **users operate the system** simultaneously?	**Yes** With multiuser mode	
	Can you **search for guest details** and **other important information** from anywhere in the system?	**Yes** Universal search	
	Do you get **separate logins** for the system's **back end** and **front end**?	**No** Only single login is required	
	Does the system **log off automatically** in case of inactivity after certain time?	**Yes**	
	Can you **manage** your entire restaurant **on a tablet?**	**Yes** Through a tablet POS app	
Product Evaluation	Do you get a **free trial** of the **restaurant POS software** before you purchase?	**Yes** Get started from here	
	Does the vendor offer **free trial in your own data** to help you evaluate the system better?	**Yes** Get started from here	

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Technical Support	Do you get **24x7 technical support** via mail, call and live chat to solve queries with the software?	**Yes**	
	Does the vendor **provide a dedicated account manager** to help you at every stage?	**Yes**	
	Does the vendor provide **support in your preferred language**?	**Yes** We have multi-language support via our partner network.	
	Does the vendor provide **free unlimited product training** to you and your staff?	**Yes**	
	Does the vendor **help you in system implementation** for your property?	**Yes** We offer product training and 100% system implementation.	

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3rd Party Integrations	Is your software integrated with **payment gateways**?	Yes	
	Does the software have an integration with **financial accounting software?**	Yes	
	Is the software integrated with **SMS gateways**?	Yes	
	Is the software **integrated with printers**?	Yes Thermal and bluetooth printers	
	Is your software integrated with a **queue management system**?	Yes	
	Can the system integrate with **third-party hotel management system**?	Yes	

Explore our Hospitality Marketplace with 500+ third-party integrations

Since you know the requirements to buy a restaurant software, revamp the traditional way of managing your restaurant.

Adopt a restaurant POS software that is embraced by 1000s of restaurants worldwide.

Start your 14-day FREE trial

Reach us at: 🌐 www.ezeeoptimus.com | ✉ sales@ezeetechnosys.com | 📞 +91 88493 50811